

Business Contracts



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COMPUTER SUPPORT AGREEMENT

THIS AGREEMENT is made this ____ day of _____, 200__ by and between <<Company>> (“Consultants”) and <<CustCompany>> (“Customer”).

Agreements

In consideration of the mutual covenants set forth in this Agreement, Customer and Consultants hereby agree as follows:

1. Scope of Services.

Consultants shall, during the Term (as defined below) provide to Customer the computer consulting services described below (the "Services" or "Work Product"), at such times as Customer may reasonably request.

Services include, but are not limited to:

- 1) Install patches, fixes, and updates to operating system and/or servers; install additional software packages to the operating system or server; install patches, fixes, and updates to additional software packages.
- 2) Maintain adequate protection and safeguard Customer against virus, Trojan, spyware (the “Protections”) or any other unauthorized intrusion Customer may specify.
- 3) Develop policies and procedures for updating Protections.
- 4) Evaluate and make recommendations to Customer regarding Network Security, Protections, or any other concerns Consultants may have in order to safeguard Customer’s Network, Workstations, Computers, or other related systems.
- 5) Provide consultation and installation Services for any new projects or tasks that Customer requests of Consultants.
- 6) Provide disaster recovery from backup and maintain a current file library of all software, licenses, records, or purchases Consultants have made for Customer, source code and maintain a history log or other record for Customer concerning all

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Customer Initials _____ Consultant Initials _____



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