



# PROPOSAL KIT SAMPLE

## SAMPLE CONTRACT PACK DOCUMENT

Scroll down to read the first part of this sample contract document. When purchased, the complete contract is included in an editable Word format.

When purchased, the Proposal Kit Professional or Contract Pack will also include many related documents many of which are designed to work together.

For example, some documents are used in a longer sequence one after the other. Some include optional exhibit and schedules.

Also see this article for proposal and contract writing best practices:



<https://www.proposalkit.com/htm/business-proposal-writing-tips.htm>

[Click here to purchase Contract Pack](#)

## Software Return Request Form

<<Company>> ("Company") will accept returns of digitally delivered products on a case-by-case basis and reserves the right to deny any request it receives based on the information provided to Company. This form does not absolve or relieve you of any possible copyright infringement or claim that may arise out of the continued use of third-party software licensed to you by <<Company>> under this agreement.

### Agreements

In consideration of my request of a refund, I \_\_\_\_\_  
(print your name as it appears on the billing statement for the product that you purchased and wish to return) certify that: (i) I have removed from all computers any and all copies of the software product listed below that I obtained via an electronic software download from Company and I have not retained or distributed any copies to any other party, thereof; (ii) I have not copied, created backups, decompiled, reverse engineered or produced any portion of the software product in any perceivable form; and (iii) I acknowledge that any continued use of the software product, whether by myself or any other party connected to me, would constitute willful copyright infringement for which I may be liable for statutory damages of up to \$150,000.

Customer grants to Company or its independent accountants the right to examine its books, records and accounts during Customer's normal business hours to verify compliance with this Agreement. In the event such audit discloses non-compliance with this Agreement, Customer shall promptly pay to Company the appropriate licensee fees.

Products you wish to return:

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Original purchaser name:

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Order number or reseller order number:

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Company Initials \_\_\_\_\_ Customer Initials \_\_\_\_\_

Reason for return:

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Company Initials \_\_\_\_\_ Customer Initials \_\_\_\_\_

## Electronic Software Delivery Returns:

Applications for a refund for a software product delivered via an electronic software download transaction must be received within 30 days of the date you purchased the software product and must be approved by Company prior to being processed. Incomplete, illegible or otherwise improperly received forms will not be processed and your return may be delayed or denied accordingly. Applications for a refund must be received by either fax or mail as indicated above. You must include the

## DEMO CONTRACT

This demo contract has been truncated. The complete 2 page editable version of this document is available in the Contract Pack template collections

<https://www.proposalkit.com/html/legal-contract-templates/software-development-contracts/software-product-return-form.htm>

Once you purchase, download and install a retail Contract Pack that includes this contract, the complete version of this contract will be inserted into your project.

This contract document is included in the [Proposal Kit Professional](#) and one or more [Contract Pack](#) products.

This sample has been truncated to only show the first part. The complete editable version of this contract is included in Proposal Kit Professional and Contract Pack products found at:

[ProposalKit.com/htm/proposal-software-products.htm](http://ProposalKit.com/htm/proposal-software-products.htm)

